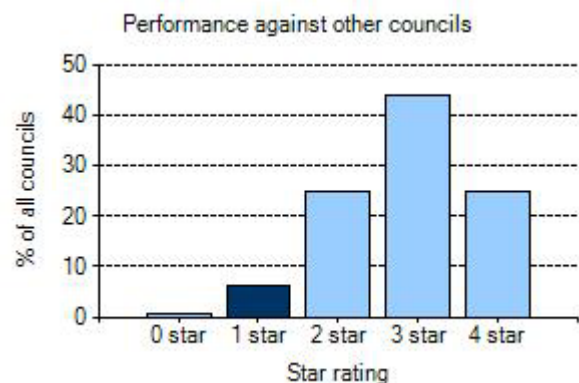
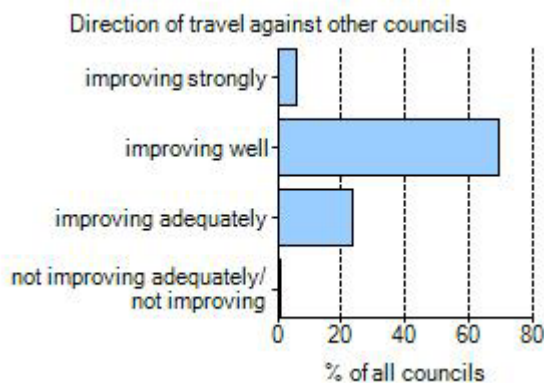


## Council of the Isles of Scilly 2005 scorecard

### Comprehensive Performance Assessment (CPA)

#### Overall performance for this council

This is a council that is **not improving adequately** and demonstrating a **1 star** overall performance.



We reached this overall rating by looking at:

1. How Council of the Isles of Scilly's main services perform – service performance
2. How Council of the Isles of Scilly uses its resources – use of resources
3. How Council of the Isles of Scilly is run – council ability

#### What progress has Council of the Isles of Scilly made in the last year?

The Five Islands School is no longer under special measures, which is important for the community. Otherwise the quality of service that the Council delivers is mixed and the level of improvements achieved is variable. The Council is starting to prioritise key areas for improvement and develop meaningful action plans which are adequately resourced. Performance management and risk management are in their infancy in the Council and this potentially hinders the delivery of effective services. While it has been agreed that some national performance indicators are not relevant, the Council does not use a range of local indicators to help it manage effectively. The Council does communicate with its community and has developed a community strategy and a series of service plans. However, its objectives are not translated into meaningful action plans and there are few measures or targets to help assess the Council's performance in achieving its objectives. The Council uses much external support to help it with the improvement process and this presents it with an opportunity to increase its capacity and help it move forward.

## How Council of the Isles of Scilly's main services perform

We have reviewed the core service areas shown below. Each service is scored on a scale of 1 to 4, with 1 being the lowest and 4 being the highest.

Service	2005
<b>Benefits</b> – The Council's performance in providing housing and council tax benefit services. The assessment is made by the BFI and is based primarily on achievement against the 2005 Housing benefits/council tax benefits performance standards.	3
<b>Children and young people</b> – The Council's performance in providing children's services. The joint assessment is made by the CSCI and Ofsted following a review of Council overall performance and key indicators.	2
<b>Culture</b> – The Council's contribution to culture services and outcomes as assessed by the Audit Commission. The assessment combines culture inspection reports with a range of performance indicators. For 2005 the overall score used for CPA will be the higher of the 2005 score or the score from the 2004 libraries and leisure block score.	3
<b>Environment</b> – The Council's performance, as assessed by the Audit Commission, in providing environmental services. The assessment is made by combining environment inspection reports with a range of performance indicators.	1
<b>Housing</b> – The Council's performance, as assessed by the Audit Commission, in providing community housing and, where applicable, housing management services. The assessment is made by combining housing inspection reports with a range of performance indicators.	2
<b>Social care (adults)</b> – The Council's performance in providing adult social care services. The assessment is made by CSCI following a review of Council overall performance and key indicators.	2

## How Council of the Isles of Scilly uses its resources

Council of the Isles of Scilly	2005
<b>Use of resources</b>	1

We have assessed how well the Council manages and uses its use of resources. This use of resources judgement is derived from five individual scores provided by the Council's appointed auditor, covering the following themes:

1. Financial reporting
2. Financial management
3. Financial standing
4. Internal control
5. Value for money

## How Council of the Isles of Scilly is run

Corporate assessments carried out from 2005 onwards have changed. There is now a greater focus on leadership, partnership working, value for money and the achievement of local priorities. The scoring framework has also been revised and for this reason they are not directly comparable with corporate assessments in previous years. All councils will have the new-style corporate assessment by 2008, as part of a rolling programme of corporate assessments and joint area reviews. Until these have been completed the overall CPA category for a council that has a new-style corporate assessment will be based on either its new or the previous corporate assessment score, whichever is the higher.

### Council ability

2005

**Score used for 2005 is from the 2002 corporate assessment**

**3**

In assessing how the Council is run, the Commission considers three questions:

1. What is the Council, together with its partners trying to achieve?
2. What is the capacity of the Council, including its work with partners, to deliver what it is trying to achieve?
3. What has been achieved?

### Corporate assessment reports

To view the Council's corporate assessment report, please visit the Audit Commission website ([www.audit-commission.gov.uk](http://www.audit-commission.gov.uk)).

Until 2008, when all councils will have been assessed using the new-style corporate assessment, the CPA category will be based on either its new corporate assessment score or the previous one if that is higher.