

## What To Do In An Emergency Situation

- 1 Initially, if it appears that the emergency services are unaware of a situation dial 999 and inform the Police. If you are somewhere safe, stay in and turn on your TV and/or radio.
- 2 If possible do not use you mobile or home telephone as too many calls will overload the system. The Emergency Services and other agencies responding to the situation will need to use the networks in order to co-ordinate the response.
- 3 If you are alerted by the Emergency Services or the police you may be advised to stay inside, close all windows and doors and to listen to your television or radio. Listen out for any information broadcast from police vehicles. You may be evacuated to a place of community safety or a Rest Room.
- 4 In the event of an evacuation you may be asked to go to a nearby Assembly Point where you will be taken to a Local Authority Rest Centre. If this is the case ensure that:
  - **Keep you, your family members and pets together**
  - **Gather together warm clothing and toiletries**
  - **Take a 24 hour supply of medicine, any baby food and special foods for you, your family and your pets if so required.**
  - **Double check that all fires and cookers are put out and make sure that all electrical goods i.e. televisions and lights are out and turn off the water and gas.**
  - **Take a cheque book, credit card and social security documents plus any small portable valuables with you.**
  - **Make sure you home is locked up and secure.**
- 5 If you decide to stay with relatives for the duration of an evacuation, ensure you tell a Police Officer or Local Authority Officer where you are going and how to be contacted. This will save panic if someone thinks you are missing.
- 6 Special arrangements will be made by the Local Authority for those sick, disabled or elderly.
- 7 If an incident occurs and people are in need of help, do so safely and be aware not to put yourself or others around you in danger. Once the emergency services arrive, allow them to take over.
- 8 If you are away from home and an incident occurs remain where you are until you are advised to return by the Emergency Services. There initial objective is to help anyone injured or distressed and to make areas safe.