

Useful internet sites

South West Child Protection Procedures
www.online-procedures.co.uk/swcpp/

Internet Safety
www.thinkuknow.co.uk

Help for parents
www.parentlineplus.org.uk
www.oneparentfamilies.org.uk

Information for Dads
www.dad.info

Mental Health Advice
www.youngminds.org.uk

Disabilities
www.nas.org.uk
www.scope.org.uk
www.addiss.co.uk
www.cafamily.org.uk

Drugs and Alcohol
www.addaction.org.uk

Domestic Abuse
www.mankind.org.uk
www.thehideout.org.uk
www.broken-rainbow.org.uk

Relationships
www.relate.org.uk

Children's Services do not endorse or recommend any service listed above, nor does it accept liability for any services provided by the organisations listed.

Contact details

Children's Social Care Team
Carn Thomas, St. Mary's, Isles of Scilly, TR21 0PT

Children's Social Care Manager
Lynn Plummer
T: 01720 424040

Social Worker
Mandy Senior
T: 01720 424039

Administrator
T: 01720 424354

If you have an urgent concern about someone who you feel is at risk or a child in need of protection please contact the social care team or any of the other numbers below:

Isles of Scilly Children's Social Care Team

T: **01720 424354**
T: Out of Hours: **01720 422699**

Police
T: **101**

NSPCC
T: **0808 800 5000**

Childline
T: **0800 1111**

If you require this document in an alternative language, larger text, Braille, easy read or an audio format please contact:

E: diversity@scilly.gov.uk
T: 01720 424000

What do the Children's Social Care team do?



Championing Children and Young People to stay safe, be happy, healthy and with a bright future.

What do we do?

Children's Social Care work in partnership with families, children and young people across the islands to provide a range of services. We also work with other agencies to ensure the best possible provision is available to everyone living on Scilly. We offer a broad range of services from family support to children with disabilities/additional needs to child protection. We will work with you, and offer support whenever you might need or if we can't, make sure you know who can.

We would encourage you to contact us if there is anything you feel you may need help with, or if you just need some answers to questions. You can trust that we are completely confidential. We can also arrange to meet you in a confidential space away from home if you prefer.

Our Promise to you

We will be open and honest with you but respect your confidentiality and we will treat you with dignity and respect. We will not discriminate against anyone and endeavor to be helpful, reliable, flexible and accessible.

Early Help

We can give individual support to families who, for whatever reason, are finding life hard. We can offer advice and guidance or signpost you to specialist services that will be able to help. This work may just be for a few weeks or could be longer term – whatever you need to get back on track.

For example, you may need some help or advice on, managing your child's behavior, contact when families separate, bereavement, concerns about substance or alcohol misuse, domestic abuse, or general worries about your child.



Children with disabilities and additional needs

We offer support to children and their families who have additional needs/disabilities. We can offer advice and guidance as well as coordinating meetings with other professionals involved with you. We will help to ensure that a clear plan of support is agreed, happens and is regularly reviewed. We can provide a short breaks budget, for those eligible and support your child to access activities.

Young carers

If a child/young person is supporting the care of someone else in their family, for example a parent or sibling, we can offer support and ensure that their needs are thought about. We can help them to meet other young carers in an informal enjoyable way, giving them a break and an opportunity to enjoy activities.



Private Fostering

Private Fostering is when a child under sixteen years (or eighteen years, if disabled) is cared for, and provided with accommodation for twenty eight days or more by an adult (who is not the child's parent or close relative) by private arrangements between parent and carer. In these situations, social care must make an assessment of where the child is living and who the child is living with to ensure that that child is safe and well cared for.

Child protection

Sometimes there are allegations that children may have been harmed or are at risk of being harmed and this may mean that safeguarding procedures need to be followed. The family will be involved alongside all the professionals working with them in ensuring there is a safety plan to make sure children are kept safe from harm.

Children in care

If you cannot care for your child, we will look at all the options to ensure they are cared for, initially looking at family or friends. Only if this isn't possible, will we then look at other places for them to live, including child-minders or foster carers. If children are looked after by the authority we will ensure that there is regular contact with their families and plans will be made and reviewed regularly by an independent social worker alongside the child and family.

Care leavers

We work with young people who are leaving care and give them advice, guidance and help to move into independence in a supported way.

Fostering and Adoption

We have an agreement with Cornwall Council to assist us in recruiting, assessing, training and supporting prospective adopters/foster carers. For further information please contact us.

Advocacy

We can signpost children and young people to an advocacy service if they are attending multi agency meetings; in care; have an additional need/disability; or need support to make a complaint against children's services.

Safeguarding

We seek to work with families and the community to raise awareness about how to keep our children safe. We work with other professionals to improve our services and are monitored and inspected through the Local Children's Safeguarding Board and OFSTED.

