In 18/19 the island’s disposed of 1,640 tonnes of waste. Whilst our recycling rates have increased significantly since the introduction of the mixed recycling scheme, recycling is not the only solution to deal with the waste we produce. As a community we must focus on waste prevention and reuse opportunities which bring financial savings to the community and reduce our reliance on mainland options, where possible.

Before completing the feedback form, please tell us a little about yourself (tick all that apply):

**1. About you:**

|  |  |
| --- | --- |
| [ ]  I live on St Marys | [ ]  I am a resident (Household Waste only) |
| [ ]  I live on St Agnes | [ ]  I’m self-employed  |
| [ ]  I live on Bryher | [ ]  My business activity is café/restaurant/pub |
| [ ]  I live on Tresco | [ ]  My business is visitor accommodation |
| [ ]  I live on St Martins | [ ]  My business is in agriculture  |
|  | [ ]  Other (please state) |
|  | [ ]  I am a visiting the islands on holiday  |

**2. What interested you to come along today?**

**3. WASTE PREVENTION**

Do you agree with the strategy’s focus on waste prevention, reduction and reuse? Please include any comments you may have on this section.

**4. OUR AMBITIONS**

Do you agree with the ‘Ambitions’ for the community as described on Page 4 of the draft Strategy? Please include any comments you may have on this section.

**5. ACTIONS FOR DELIVERY**

 Do you support the Actions for delivering the Strategy (Pages 13-15)? Please include any comments you may have on this section.

**6. THE ACTION PLAN**

Do you feel the Action Plan (Appendix I) will deliver the ambitions of the Strategy? Please include any comments you may have on this section.

**7. ACTIONS FOR DELIVERY**

Would you like to see any further actions to help delivery the Strategy? Please include any comments you may have on this section.

**8. THE FUTURE**

What are you ambitions/aspirations for waste & recycling across the islands- or for the island you live on for the next 10 years?

Thank you for taking the time to complete our feedback form. If you would like us to get back to you with anything in particular, please leave your enquiry and your name and contact details.

**Name:**

**Address:**

**Contact Number:**

**Email Address:**

Please return your completed form to the Infrastructure Department at the Town Hall, or email infrastructure@scilly.gov.uk.

**Data Protection**

The Data Controller for the information you provide on any Waste & Recycling service form, is Cornwall Council, New County Hall, Treyew Road, Truro TR1 3AY. Data Protection Registration Number: Z1745294.

Information you provide on any Waste & Recycling Service form is private and confidential, and will be used so that we can:

* Provide the service that you have requested, at the correct address
* Ensure that we take the correct payment (if applicable)
* Notify you if we need to renew your subscription to the service (if applicable)
* Contact you in case of another query or an issue concerning the service you have requested.

Forms will be held securely at our premises and/or on our electronic network for a period of up to 12 months after completion. Information will not be transferred outside of the EEA or used for marketing purposes. We will not share information with any other organization unless required to do so by law.

Under GDPR and the DPA 2018 you have the right to:

 - access information that we hold about you or have it rectified if it’s inaccurate or incomplete (but you will need to provide evidence before we can do so)

 - have your information erased where we don’t have a legal requirement to retain

 - withdraw your consent for us to hold your information

 - restrict how we process your information, e.g. object to us using your information for marketing or research purposes or in relation to a legal task or in the exercise of an official authority

 - request that a person reviews an automated decision where it has had an adverse effect on you

If you would like to exercise these rights, please contact the Data Protection Officer (Cornwall Council, County Hall, Treyew, Truro, TR1 3AY Tel: 01872 326424 Email: dpo@cornwall.gov.uk) and request a ‘Rights of Access, Rectification and Erasure Request’ form.

If you choose not to provide the personal information we have asked for, we will be unable to provide the service requested. Please refer any complaints to us initially so we can try to put things right. However, if you are unhappy with the way we have processed your information or how we have responded to your request to exercise any of your data rights, you can raise your concerns with the Information Commissioner’s Office Tel: 0303 123 1113 <https://ico.org.uk/concerns>