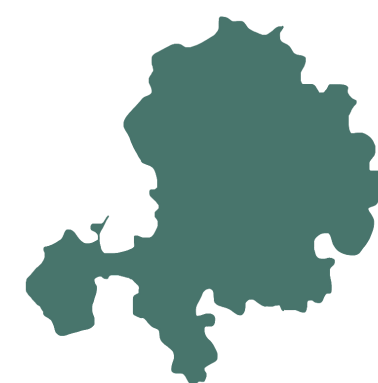
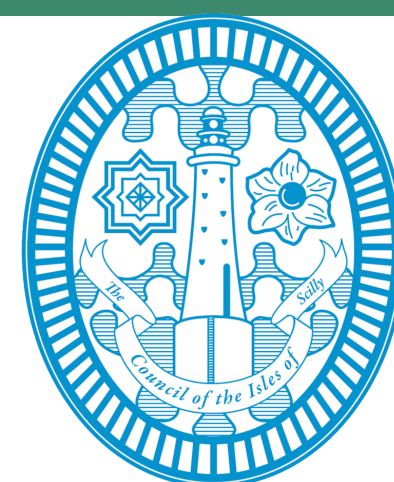


# HOUSEHOLD WASTE & RECYCLING COLLECTION GUIDANCE

**St Mary's | July 1st 2020**



Most of our services are running to normal but please read this guidance to help inform you of the services we offer, how to get in touch and importantly, how to dispose of waste safely at this time.

## SAFE DISPOSAL OF COVID-19 WASTE & RECYCLING

Personal waste (such as used tissues) and disposable cleaning clothes can be stored securely within disposable rubbish bags. These bags should be placed into another bag, tied securely and kept separate from other waste. This should be put aside for 72 hours before being put in your usual external waste bin. Do not place any of this material in with recycling.

Please ensure you do not place your waste out for collection if you are placing it in quarantine. We advise that you label your waste bins if you do not want them to be collected. This will help protect our collection crews and safeguard the essential waste collection service we provide the community.

## REPORT A MISSED COLLECTION

The demand on services is high at this time and we cannot guarantee a collection time, nor can we guarantee we can return for your waste the same day. Please ensure all waste & recycling is presented by 8.30am on the day of your collection.

To report a missed collection please email [infrastructure@scilly.gov.uk](mailto:infrastructure@scilly.gov.uk) or call 01720 424450.

## ASSISTED & ADDITIONAL WASTE COLLECTIONS

Assisted Collections are available to residents who need support in getting their waste & recycling to the kerbside. Additional Collections of garden waste, small bulky items and small electrical items is available to these residents and due to COVID-19 are over 70 or classed as vulnerable.

## WASTE & GULLS

Please ensure all waste is adequately contained in a sealed, lidded bin or a seagull proof sack to avoid it being strewn by gulls. You can purchase reusable seagull proof sacks for £4.99 from the Council by emailing [enquiries@scilly.gov.uk](mailto:enquiries@scilly.gov.uk) or call 0300 1234 105 (Option 5). It is residents responsibility to ensure waste does not cause a nuisance to others and create additional work for our collection teams. Gulls are a valued and protected part of Scilly's natural environment and uncontained food waste and packaging can to them and their chicks harm.

## HOUSEHOLD WASTE & RECYCLING SACKS

The Council delivers a roll of 25 sacks to your property twice a year. The next drop is due in autumn 2020. If you run out of sacks, please contact [infrastructure@scilly.gov.uk](mailto:infrastructure@scilly.gov.uk) or call 01720 424450 (voicemail only)