

Who will see my information?

We collect the information on the ES Referral form and Introducing Ourselves paperwork so that we can understand what help you may need.

If we cannot cover all of your needs we will discuss this with you and, with your permission, share the information with an agreed team of professionals.

These professionals can help us to provide the services you need.

If we need to share your information with any other professionals during the process, to offer you more help, we will ask you about this before we do it.

As a rule the information you provide will only be shared with your consent.

The only times we will share information without your consent are:

- If we need to find out urgently if you are at risk of harm or we need to help you as you are at risk of harm;
- If we need to help an adult who is at risk of harm;
- If we need to help prevent or detect a serious crime.



Remember, you have the right to see the information that is held about you at any time. This is called a “subject access request”.

If you wish to do this you should talk to your Lead Professional who will advise you how to get this information.

The ES Service is managed by the Children’s Social Care Manager; she and the CAF and Early Support Co-ordinator are here to help you with any queries about ES.

Early Support is consent led and should support children, young people and their families to take control of their lives, in a way that enables them to:

- make informed choices,
- take the lead in decision making,
- become active partners in service planning, improvement and deliver.

The ES Service is based at the Children’s Social Care Offices, at the Children’s Centre, and you can contact them via the details below:

Contacting Children’s Social Care

CAF & ES Co-ordinator
Children’s Social Care
Carn Thomas Children’s Centre
St Mary’s
Isles of Scilly
TR21 OPT

t. 01720 424354
e. childrensocialcare@scilly.gov.uk

Get in Touch

If you require this information in another format or have any queries please contact:

Town Hall, St Mary’s,
Isles of Scilly, TR21 0NA

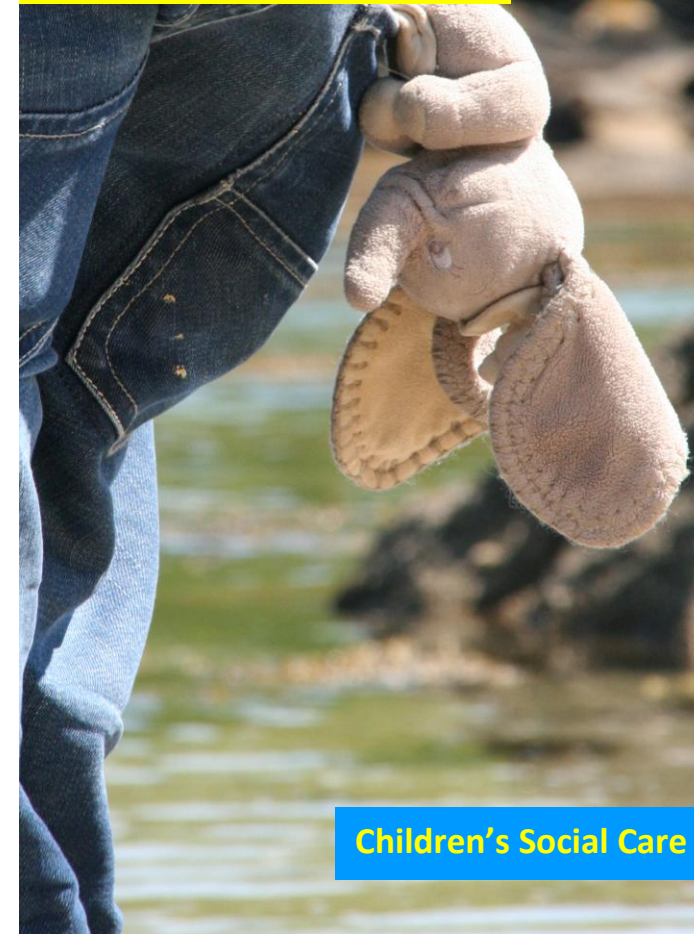
☎ 01720 424000
✉ enquiries@scilly.gov.uk
www.scilly.gov.uk

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A Guide to... Early Support



Children’s Social Care

This leaflet explains what Early Support (ES) is, how the process can help support you and how you can be fully involved in all decisions made to help you.

What is ES?

ES is a way of working, underpinned by 10 principles that aim to improve the delivery of services for children and young people with disabilities or additional needs and their families.

ES enables services to coordinate their activity better and provide families with a single point of contact and continuity through key working.



ES ensures that service delivery is child, young person and family centred; focusing on enabling children, young people and their families to work in partnership with services and practitioners.

Valued Uniqueness

The uniqueness of children, young people and families is valued and provided for

Planning Partnerships

An integrated assessment, planning and review process is provided in partnership with children, young people and families.

How will ES help me?

ES will help to identify what support you and your family already have in place and work out what extra support you and your family may need as well as who can help.

What age does ES cover?

ES covers from pre-birth to Young People who are attending College who have disabilities or additional needs.

Key Working

Service delivery is holistic, co-ordinated, seamless and supported by key working.

Birth to Adulthood

Continuity of care is maintained through different stages of a child's life and through preparation for adulthood.

What will happen?

If you decide that ES is right for you and your family then this is what should happen:

- Someone who knows you well will take the time to listen and talk to you and think about what will be helpful to you and your family.
- This person will help you and your family complete a Referral Form; this will include your personal details and information about your disability or additional need.
- The Referral Form will be sent to the Early Support Co-ordinator who will then make contact with you and your family and make arrangements for your Initial Early Support/Team Around the Child (TAC) Meeting.

Learning & Development

Children and young people's learning and development is monitored and promoted.

Informed Choices

Children, young people and families are able to make informed choices.

The Family File

You will be given and asked to keep a Family File; this will contain information such as: what you like, what you're good at, what you don't like, where you feel you need help, appointments you have to attend, medications you take, minutes from your meetings and much more.

What is a TAC Meeting?

- Your TAC Meeting is a time for you and your family to sit with all the people who are currently supporting you and talk about how they, or possibly others, can help you even more.
- We would like you to come but if you feel that you would rather not talk we can get you an Advocate; someone who is able to speak on your behalf.
- In your meeting a plan and actions will be agreed; these will be to support you and your family.
- You and your family will also choose a "Lead Professional" who will chair future meetings and talk with you and your family and with others on your behalf.

Ordinary Lives

Wherever possible, children, young people and their families are able to live 'ordinary lives'.

Participation

Children, young people and families are involved in shaping, developing and evaluating the services they use.

You can find out more information, and also have a look at some of the free resources that are available, on the national Early Support Website:

www.ncb.org.uk/early-support

Working Together

Multi-agency working practices and systems are integrated.

Workforce Development

Children, young people and families can be confident the people working with them have appropriate training, skills, knowledge and experience.