

### What is a Concessionary Boat Fare?

It is a discretionary concession to ensure them to someone else to use? off-island residents can reach vital services mainly available on St Marys. Each year eligible residents receive a Total of 52 single fare vouchers. Health Special Passes are issued for reaching health appointments outside standard boating times. To request a Health Pass please contact the Concessionary Travel or Adult Social Care.

### Who can apply to this scheme?

To be eligible for the scheme you must:

- be a resident of an Isles of Scilly off-island (resident for 10 months of the year or more)
- of state pensionable age OR qualify as eligible disabled, as per the national bus pass criteria.

People who reach state pensionable age part-way through the year can apply for a smaller pro-rata allocation of tickets.

## When can I use my vouchers?

Vouchers can be used for journeys to health appointments, the library, Queen Elizabeth II Community Sports Hall, Normandy Swimming Pool, Memory Café, visiting friends and family, shopping, collecting prescription medicines and more.

## How do I use my vouchers?

Simply hand a voucher to your local boat service as 'payment'.

If I do not use my passes can I give No. Vouchers are not transferable.

## What do I do if I run out of vouchers?

Concessionaires receive their full allocation of tickets at the beginning of the financial year. Additional tickets will only be allocated through a referral process. Referrals are made by the Hospital, Health Centre or the Adult Social Care team.

#### How do I use my Health Passes?

These are valid for use on your local boat service. They are to enable you to access health appointments that require you to travel outside regular scheduled boat journeys. You can also use your passes to visit a partner who is in hospital, on St. Mary's.

On your local boat service, you can use Health Passes towards the cost of a special boat, to the value of £25. You will have to make up any difference, and no change will be provided should it be less than that.

# Can I use any left-over passes that have expired?

No. These will no longer be valid.

# **Concessionary Boat Fare Form**

Please complete all sections of this form , once completed it can be returned to the **Customer Hub at the Library or Carn Gwavel Wellbeing Centre** or in the post box at the **Town Hall, St. Mary's**. You will also need to bring:

Proof of address  This can be a utility bill, bank statement or other formal letter sent to your address.
Proof of eligibility This should be either proof of age or proof of disability.
Please complete in block capitals
Title: Surname:
Forename: Date of Birth:
N.I.NO.
Address:
Postcode:
Email:
Daytime Telephone No.
Please turn over and complete the other side

Application form continued from previous page
I am applying for this boat pass on the grounds of (please tick appropriate)
Age Disability
If you are applying on the grounds of disability, please tell us under which category you are applying (please tick only one)
A) Blind/Partially Sighted
B) Profoundly/Severely Deaf
C) Without Speech
D) Severe Mobility Problems
E) Without Use of Both Arms
F) Learning Disability
G) Driving Licence Refusal on Medical Grounds
Signed:
Date:
Form checked by:
Date: Council of the

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