

STAR·CASTLE·HOTEL

ISLES OF SCILLY

2nd December 2021

Supporting Document re Planning Application for a new portable staff house chalet at the Star Castle Hotel

Dear Lisa & Andy

As requested, we are writing to explain our reasons for deciding to put in an application for a small additional staff house unit.

Firstly, we are hoping to expand some of the daytime operations at the Star Castle. We hope to expand and develop our lunch offer and afternoon tea service in the forthcoming season. This in itself will require additional staff.

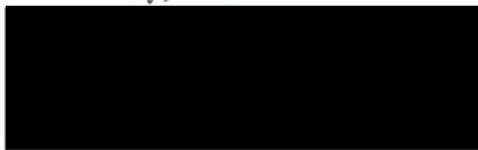
Secondly, we have unfortunately lost some of our long term staff members who had, or have, their own accommodation on the islands. It does not seem possible to fill these specialist roles with other candidates from the island so we will need to recruit from the mainland. Obviously, this will require additional accommodation.

Thirdly, we are also hoping to do more in reopening the vineyard operation in the forthcoming season and this may have additional staff requirements.

Lastly, as you'll be well aware, the industry is suffering from numerous issues with regard to staff. Some of these issues can be mitigated by providing better and bigger staff accommodation and personal space. Not to mention that in the modern day more staff are required to perform the same function that was dealt with by less in years gone by. In short, we are increasingly finding that we need more staff to spread the load and make the work less demanding and more socially palatable to the more recent generations of workers.

If you have any further questions, please don't hesitate to contact me.

Yours sincerely,



James Francis.

Director, Star Castle Hotel.

CASTLE DINING ROOM
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THE DUNGEON BAR

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